



Flow of Consultation and PCR Testing for Novel Coronavirus Disease (COVID-19)

Revised on March 1, 2021

Those who have the following symptoms:

- Have difficulty breathing, feel lethargic or have severe flu-like symptoms such as a high fever
- Those who are most vulnerable to Coronavirus ※ and have light flu-like symptoms including fever or cough
 - ※ Senior citizens, persons with primary illnesses such as diabetes, heart failure, or respiratory illness (COPD, etc.), persons undergoing dialysis, persons using immunosuppressive agents or undergoing chemotherapy, or expectant mothers
- Persons to which none of the above applies and continue to have light flu-like symptoms such as fever or cough



Persons with anxiety

Call before visiting a medical institution



Family doctor or nearby medical institution

Provides you with closest available clinic to visit if you do not have a family doctor

Medical Consultation Center (Call Center)

(24 hour support)



0 2 2 - 3 9 8 - 9 2 1 1



If you need to receive a consultation

Mental Health Hotline Related to COVID-19 (Heart Line)

Weekdays: 10:00a.m.-12:00p.m.
1:00p.m.-4:00p.m.
0 2 2 - 2 6 5 - 2 2 2 9

Doctor determined that PCR testing is needed

When the potential contact criteria applies to you

Call Centers for Japanese Returnees and Potential Contacts

※ You will be asked about your specific symptoms

Determined that PCR testing is needed.

Ministry of Health, Labor and Welfare Call Center

9:00a.m.-9:00p.m.
0 1 2 0 - 5 6 5 6 5 3

Sendai City Public Health Center

※ Coordinates matters on accepting those taking PCR tests at Japanese Returnees and Potential Contacts Outpatient

Visit Japanese Returnees and Potential Contacts Outpatient

Doctor determined that PCR testing is needed



PCR testing at medical institutions where the testing is available is done based on a doctor's opinion

PCR Testing (Sendai City Public Health Institute)

Positive

Positive

Patients with severe to moderate symptoms

Patients with light or no symptoms

Hospitalized at medical institutions designated for infectious diseases

Accommodation Facility

